

# Independence Matters

A social enterprise reinvesting in the people that matter

## Support Worker Vacancy

### Stepping Out, Great Yarmouth

We are looking for a highly motivated, creative and practical person to be part of our team at Stepping Out.

Stepping Out provides residential rehabilitation for people with mental health needs, supporting individuals for a period of up to twelve months, with the aim of regaining their independence and moving to more independent accommodation.

**Pay Grade:** £9.42 per hour rising to £9.91 on completion of Care Certificate.

**Contract type:** Permanent. 30 hours per week Monday to Sunday. We are also able to offer contracts allowing you to work on an 'as and when' basis to suit your circumstances.

You will be required to work some unsociable hours including weekends, standby duties and sleeping nights, in accordance with the needs of the service.

#### **About the role**

You will be expected to work on your own initiative, to ensure the care home is well-led, meets CQC standards and is supporting residents to achieve their goal of moving to independent living. You will be based within a residential setting as well as working in the community.

We would expect you to have good communication skills, enjoy a challenge, be flexible, and have experience with the user group.

We are committed to providing a user-led service, which aims to assist them in their road to recovery.

If you share our values in putting the customer at the centre of everything you do and are able to see things from the customer's point of view, we'd love to hear from you.

You'll need a passion for supporting people, be able to offer a professional, consistent and outstanding level of customer service and be prepared to work flexibly to meet the needs of the customer.

Values and a willingness to learn are equally as important as experience.

### **Benefits**

- Comprehensive training and personal development.
- Employee wellbeing benefits.
- 20 days annual leave plus 8 recognised public holidays.

### **How to apply**

To apply, please [visit our website](#) and download an application form. Completed application forms should be forwarded to:  
anna.bowyer@independencematters.org.uk

For an informal discussion or to request an application pack, please contact Anna Bowyer on 07810 757589 or using the email address above.

**Closing date for applications: 20<sup>th</sup> May 2019 at midday**