

Independence Matters

'the life you choose...'

Support Worker Vacancies

Church Green Lodge – Sprowston, Norwich

Service type: Respite - replacement care support

Hourly rate: £9.69

Contract type: Full and part time roles available
Zero hours contracts also available

Are you passionate about supporting people to live the life they choose?

We have opportunities for support workers to join our fantastic respite replacement care team, providing support to people with a learning disability who are enjoying a break from home.

You will be supporting customers to develop independent living skills, socialise and make new friends, experience a range of activities – and have a great time.

This is a Care Quality Commission registered service. Open 24 hours a day, 7 days per week.

It also provides support to families in times of crisis such as illness or other emergency situations.

It is a mandatory requirement to provide evidence of Covid Vaccination or Exemption for this role.

This role is subject to an enhanced with barred lists DBS check and suitable references.

What does a Support Worker do?

We believe our support workers are our most important asset. You will be joining our dedicated team working on a rota that may include early and late shifts throughout the week and weekend. There may be a requirement to do waking nights or sleep ins.

You will be asked to provide an outstanding level of support to our customers, work flexibly and be proactive in ensuring their independence, choices and dignity are at the centre of everything you do. Some of the support may include:

- Working with customers and family carers to make sure we fully understand what it takes to deliver the life customers choose for themselves.
- Community and social inclusion - supporting our customers to access and participate in their local community and social events to promote life skills and individuality.
- Personal care - assisting with personal hygiene and using the bathroom.
- Supporting our customers with positive behavioural support.
- Excellent communication skills/relationship building - supporting our customers to retain and develop independent living skills and promote positive relationships.
- Empathic listening, enables and empowers our customers and colleagues.
- Actively encouraging and empowering independence in choice.

Benefits and Recognition

In return for your hard work and passion you will receive fair pay and have access to a wide range of rewards and benefits as one of our valued colleagues:

- 20 days annual leave plus recognised public holidays. Annual leave entitlement rises to 22 days after two years' service and 25 days after five years' service. This is pro rata for part time employees.
- Option to buy additional annual leave.
- Comprehensive induction and ongoing training and development. (Industry recognised qualifications)

- 24/7 access to a confidential and independent counselling and information service.
- Award and recognition scheme.
- Colleagues Advisory Board which acts as link between colleagues and the Independence Matters Board.
- Occupational Health and Musculoskeletal Injury Rehabilitation Service.
- Access to great discounts through Blue Light Card scheme.
- Occupational sick pay after one years' service.

About Independence Matters

Our vision is to be the social care provider of choice. We recruit on values and train on skills. We prioritise the success of our colleagues in everything we do, and welcome applications from everyone, so come as you are and join us #oneteam

How to apply

To apply for this vacancy, send a CV and covering letter to imrecruitment@independencematters.org.uk

On your application please confirm the role and location you applying to, and include if you are applying for full-time (37 hours), part-time or zero hours.

To find out more about the role, contact Natasha Wilson-Gotobed on **07976373496** or email natasha.wilson-gotobed@independencematters.org.uk

[View a job description for this role here](#)

Visit our website at: www.independencematters.org.uk