

Independence Matters

'the life you choose...'

Registered Service Manager Vacancy

Supported Living – King's Lynn

Service type: Learning disability support at home

Hourly rate: £28,296 - £30,169

Contract type: Full time

Are you passionate about supporting people to live the life they choose?

We have a fantastic opportunity for an **experienced** Registered Service Manager in our Supported Living service based in King's Lynn.

We are located in the heart of the community, providing accommodation and support for adults with learning disabilities and other complex needs. Supported Living and Floating Support enables customers to live independently in homes of their own. This support can range from one hour per day to 24 hours a day, 7 days per week. We work with customers to ensure they get the right support designed to build their confidence and enable them to live successfully and happily.

This role is full time, 37 hours with a starting salary of £28,296 rising to £30,169 upon completion of successful probation.

This is a Care Quality Commission registered service providing flexible support, ranging from one hour per day to 24 hours a day, 7 days per week.

This role is subject to an enhanced with barred lists DBS check and suitable references.

For this role it is essential you hold a full UK driving licence and you will be required to have full business insurance to use your vehicle for work.

What does a Registered Service Manager do?

As a Registered Service Manager, you will be required to maintain a registration through CQC and hold a Health and Social Care Level 5 Diploma or working towards this or an equivalent qualification.

The role requires you to work flexibility and to participate in an out-of-hours on-call rota some weekends and evenings. You will lead and direct a team of Team Managers delivering Supported Living services within a geographical area. The role is responsible for ensuring service levels are consistently excellent, and that new business is integrated into the service in accordance with those high standards.

We do request that the successful applicant is vaccinated against Covid-19 or is medically exempt.

To be successful in the role you will need to be able to demonstrate:

- Have a good understanding of regulatory requirements within the care sector including CQC, Local Authority and safeguarding procedures.
- Excellent leadership abilities, communication and interpersonal skills.
- Proven experience of being a leader/manager within a health and social care setting.
- The ability to work on your own initiative.
- Working knowledge of a wide range of systems designed to manage people and services.

Benefits and Recognition

In return for your hard work and passion you will receive fair pay and have access to a wide range of rewards and benefits including:

- 20 days annual leave plus recognised public holidays. Annual leave entitlement rises to 22 days after two years' service and 25 days after five years' service.
- Comprehensive induction and ongoing training and development.
- 24/7 access to a confidential and independent counselling and information service.
- Award and recognition scheme.
- Colleagues Advisory Board which acts as link between the staff and Independence Matters Board.
- Occupational Health and Musculoskeletal Injury Rehabilitation Service.
- Access to great discounts through Blue Light Card scheme.
- Occupational sick pay after one years' service.
- Pension provision.

About Independence Matters

Our vision is to be the social care provider of choice. We recruit on values and train on skills. We prioritise the success of our colleagues in everything we do.

Visit our website at: www.independencematters.org.uk

How to apply

To apply for this vacancy, send a CV and covering letter to imrecruitment@independencematters.org.uk

Please include the name of the role and location of the role you are applying for.

If you would like an informal chat and find out more about the role please call Dawn Saylor, Operations Manager on 07708 273089.

Closing date

07 November 2021

