

Independence Matters

'the life you choose...'

Support Worker Vacancies

Personal Assistant Support (Floating Support City) – based in Norwich

Service type: Support at home and in the community

Hourly rate: £9.69

Contract type: Part time role available, 30 hours per week

Are you passionate about supporting people to live the life they choose?

We have a fantastic opportunity for a support worker to join our Personal Assistant Support team, supporting customers to live independently in their own homes and in the community.

You will be working with customers to ensure they get the right support, designed to build their confidence and enable them to live successfully and happily. This will include practical things like independent living skills such as cooking, healthy eating, managing money, and developing skills for travelling, through to support with work experience and getting a job.

The support delivered is varied and flexible, across 7 days a week.

A Care Quality Commission registered service providing flexible support, ranging from one hour per day to 24 hours a day, 7 days per week.

This role is subject to an enhanced with barred lists DBS check and suitable references.

It is essential that the role holder has a full UK driving licence and full business insurance to use their vehicle for work.

What does a Support Worker do?

We believe our support workers are our most important asset. You will be joining our dedicated team working on a rota that may include early and late shifts throughout the week and weekend.

You will be asked to provide an outstanding level of support to our customers, work flexibly and be proactive in ensuring their independence, choices and dignity are at the centre of everything you do. Some of the support may include:

- Working with customers and their carers to understand what really matters to customers and their ambition for their lives.
- Community and social inclusion - supporting customers to access and participate in their local community and social events to promote life skills and individuality.
- Personal care - assisting with personal hygiene and using the bathroom.
- Supporting customers to live independently – money management, tenancy and paying bills, housework, organising appointments and cooking delicious healthy meals.
- Supporting customers with positive behavioural support.
- Excellent communication skills/relationship building - supporting customers to retain and develop independent living skills and promote positive relationships.
- Empathic listening, enables and empowers our customers and colleagues.
- Actively encouraging and empowering independence in choice.

Benefits and Recognition

In return for your hard work and passion you will receive fair pay and have access to a wide range of rewards and benefits as one of our valued colleagues:

- 20 days annual leave plus recognised public holidays. Annual leave entitlement rises to 22 days after two years' service and 25 days after five years' service. This is pro rata for part time employees.
- Option to buy additional annual leave.

- Comprehensive induction and ongoing training and development. (Industry recognised qualifications)
- 24/7 access to a confidential and independent counselling and information service.
- Award and recognition scheme.
- Colleagues Advisory Board which acts as link between colleagues and the Independence Matters Board.
- Occupational Health and Musculoskeletal Injury Rehabilitation Service.
- Access to great discounts through Blue Light Card scheme.
- Occupational sick pay after one years' service.

About Independence Matters

Our vision is to be the social care provider of choice. We recruit on values and train on skills and prioritise the success of our colleagues in everything we do. We welcome applications from everyone, so come as you are and join us.

How to apply

To apply for this vacancy, send a CV and covering letter to imrecruitment@independencematters.org.uk

Please include the name of the role and location you applying to.

To find out more about the role, contact Eve Levitt on 07904 246043 or email eve.levitt@independencematters.org.uk

[View a job description for this role here](#)

Visit our website at: www.independencematters.org.uk

Applications close: 27th November 2021