

# Independence Matters

*'the life you choose...'*

## Support Worker Vacancies

### Sprowston Community Hub - Norwich

**Service type:** Learning disability day support

**Hourly rate:** £9.69 hourly rate

**Contract type:** Full-time, 37 hours  
Part-time, various hours  
Zero hours

Are you passionate about supporting people to live the life they choose?

We have an opportunity for a support worker to join our fantastic team providing flexible, tailored support to people with a learning disability. This will include activities, such as music, arts, horticulture and fitness, as well as practical things like complex care needs, medication, independent living skills such as cooking, healthy eating, and managing money through to support with work experience and getting a job.

This role is subject to an enhanced with barred lists DBS check and suitable references.

It is essential you hold a full UK driving licence and you will be required to have full business insurance to use your vehicle for work.

#### **What does a Support Worker do?**

We believe our support workers are our most important asset. You will be asked to provide an outstanding level of support to our customers, work flexibly and be proactive in ensuring their independence, choices and dignity are at the centre of everything you do. Some of the support may include:

- Working with customers and family carers to make sure we fully understand what it takes to deliver the life customers choose for themselves.
- Community and social inclusion - supporting our customers to access and participate in their local community and social events to promote life skills and individuality.
- Personal care - assisting with personal hygiene and using the bathroom.
- Supporting our customers with positive behavioural support.
- Supporting our customers to live independently – money management, tenancy and paying bills, housework, organising appointments and cooking delicious healthy meals.
- Excellent communication skills/relationship building - supporting our customers to retain and develop independent living skills and promote positive relationships.
- Empathic listening, enables and empowers our customers and colleagues.
- Actively encouraging and empowering independence in choice.

## **Benefits and Recognition**

In return for your hard work and passion you will receive fair pay and have access to a wide range of rewards and benefits as one of our valued colleagues:

- 20 days annual leave plus recognised public holidays. Annual leave entitlement rises to 22 days after two years' service and 25 days after five years' service. This is pro rata for part time employees.
- Option to buy additional annual leave.
- Comprehensive induction and ongoing training and development. (Industry recognised qualifications)
- 24/7 access to a confidential and independent counselling and information service.
- Award and recognition scheme.
- Colleagues Advisory Board which acts as link between colleagues and the Independence Matters Board.

- Occupational Health and Musculoskeletal Injury Rehabilitation Service.
- Access to great discounts through Blue Light Card scheme.
- Occupational sick pay after one years' service.

## **About Independence Matters**

Our vision is to be the social care provider of choice. We recruit on values and train on skills. We prioritise the success of our colleagues in everything we do, and welcome applications from everyone, so come as you are and join us #oneteam

## **How to apply**

To apply for this vacancy, send a CV and covering letter to [imrecruitment@independencematters.org.uk](mailto:imrecruitment@independencematters.org.uk)

Please include the name of the role and location you applying to.

To find out more about the role, contact Julie Jardine on 07976 373230 or email [julie.jardine@independencematters.org.uk](mailto:julie.jardine@independencematters.org.uk)

View a job description for this role here:

<https://www.independencematters.org.uk/assets/Careers/Job-Description-documents/Job-Description-SW-Community-Hubs-Aug-21.pdf>

Visit our website at: [www.independencematters.org.uk](http://www.independencematters.org.uk)

**Closing date:** 15 October 2021