

# Independence Matters

A social enterprise reinvesting in the people that matter

## Support Worker Vacancies

### Norwich Supported Living

We're looking for experienced, enthusiastic support workers to join our team at our Norwich Supported Living Service which provides support 24 hours a day, 7 days a week.

Pay Grade: £8.56 per hour rising to £9.07 on completion of Care Certificate.

Contract type: We currently have full time and part time permanent contracts available ranging from 20 hours per week to 35 hours per week.

We are also able to offer contracts allowing you to work on an as and when basis to suit your circumstances.

Location: Sprowston, Norwich

If you are as passionate as we are about making a positive and lasting difference to people's lives, we would love to hear from you. Support workers are key to the quality of life experiences of our customers, we are part of a team providing high quality services to all.

If you are an individual who shares our values in putting the customer at the centre of everything you do and would be dedicated to delivering high quality care, support and outcomes we would love to hear from you.

We recruit on values and train on skills, we use a values-based safer recruitment process. We respect diversity and welcome your application.

### Essential Skills

You must be able to offer a professional, consistent and outstanding level of customer service.

## **About the Service**

We provide Care Quality Commission registered support for people living in a tenanted scheme. Our staff team offers flexible support to enable people to live independently in their own homes. This support can range from one hour per day to 24 hours a day, 7 days per week. We work with our customers to ensure they get the support that's right for them and is designed to enable them to live independently in their home.

## **Benefits**

- Comprehensive training and personal development.
- Employee well-being benefits.
- 20 days annual leave plus 8 recognised public holidays.

## **How to apply**

To apply, please [visit our website](#) and download an application form.

Completed application forms should be forwarded to:  
natasha.wilson-gotobed@independencematters.org.uk

For a job profile or an informal chat about the posts, please contact Natasha Wilson-Gotobed on 01603 411855 or 07976 373496 (or via the email address above).